

Randolph Health

FY 19-Annual Education Module Test

1. General Information

1. Evidence Based Practice is providing the best individualized patient care based on the most current research.
 - a. True
 - b. False
2. If there is an incident causing patient harm, the Director of Patient Safety should be called within 24 hours.
 - a. True
 - b. False

2. Employee Safety

1. When lifting you should
 - a. Keep the load close to your body
 - b. Lift, turn and twist
 - c. Bend over and pull
2. MSDS has a new name; it is now SDS (**S**afety **D**ata **S**heets).
 - a. True
 - b. False
3. What are the signs that indicate a person may become violent?
 - a. Staring & eye contact
 - b. Tone & volume of voice
 - c. Anxiety or agitation
 - d. Mumbling
 - e. Pacing
 - f. All of the above
4. Any electrical apparatus bought into the hospital must be approved by the Maintenance Department before it is used.
 - a. True
 - b. False
5. MRI accidents are on the rise; therefore, understanding MRI safety is critical. The critical safety points include:
 - a. Knowledge that the magnet is ALWAYS on
 - b. Stop before entering MRI area and ask yourself do I have any metal on or in me
 - c. Do not enter MRI zones 3 or 4 unless you are screened or escorted
 - d. Understand that small items such as coins, pens, or scissors can become dangers objects
 - e. All the above

3. Patient Safety

1. The main purpose of the National Patient Safety Goals is to improve patient safety.
 - a. True
 - b. False

2. Identification of patients at high risk for falls are:
 - a. Yellow wristband
 - b. Yellow Non-skid footwear
 - c. Fall precaution sign on door frame
 - d. Sign over head of bed
 - e. All of the above

4. Fire Safety

1. The four steps of the **RACE** fire response plane are **R**escue, **A**larm, **C**onfine, and **E**xtinguish.
 - a. True
 - b. False
2. The two steps involved in reporting a fire is to pull the nearest fire alarm and call extension 4444 (report the area, event and your name).
 - a. True
 - b. False
3. When the fire alarms sound all corridor traffic must stop. This includes visitor/families.
 - a. True
 - b. False

5. Patients Rights

1. Advance Directives deprive a patient of comfort measures.
 - a. True
 - b. False
2. Who at Randolph Health is responsible for reviewing Advance Directives?
 - a. Any Randolph Health employee
 - b. Spiritual Care staff
 - c. Security personnel only
3. The MOST form requires the signature of –
 - a. MD, PA or NP
 - b. Patient or patient's legal representative.
 - c. All of the above.
4. EMTALA applies to any person who walks in the emergency department and requests medical evaluation regardless if they can pay for services.
 - a. True
 - b. False

6. Cultural Diversity

1. Cultural diversity means:
 - a. To accept and appreciate different people
 - b. Understand our coworkers and work as a team
 - c. Acknowledge the strengths and weaknesses of each person
 - d. All of the above

2. Which of the following communication approaches does NOT differ across different cultures?
 - a. Loud tone of voice
 - b. Maintain eye contact
 - c. Treating others with fairness and respect
 - d. Gesturing

7. Infection Prevention

1. Infection control focuses on breaking the chain of infection by focusing on which link?
 - a. Infectious agent
 - b. Source
 - c. Mode of transmission
 - d. Susceptible host
2. Which precaution applies to ALL patients?
 - a. Contact precautions
 - b. Airborne precautions
 - c. Standard precaution
 - d. Droplet precautions
 - e. Give medicine
3. Volunteers should NOT enter precaution rooms.
 - a. True
 - b. False

8. Corporate Compliance & HIPAA

1. For what reason(s) should I access protected health information?
 - a. Treating a patient
 - b. Obtaining payment for treatment
 - c. Improving health care operations
 - d. All of the above
2. What is PHI (protected health information)?
 - a. Demographic: name, address, phone/fax, email, next of kin, date of birth, photograph
 - b. Financial: employer, social security number, medical record number, insurance
 - c. Clinical: patient chart, patient bill, reason for visit, test results, surgery performed, diagnosis
 - d. All of the above
3. A Conflict of Interest
 - a. Arises when a secondary objective (i.e., influence to choose one alternative over another) could affect the performance of your organizational role
 - b. Often includes a potential for financial gain
 - c. Can be subtle and unrecognized by the affected individual
 - d. All of the above
4. Ethical issues occur when a choice becomes self-serving and the choice results in a moral compromise.
 - a. True
 - b. False

5. My responsibilities regarding potential conflicts are:
 - a. Be aware and guard against potential conflicts.
 - b. Disclose potential conflicts using OW-ADM-003A – Conflict of Interest and Gift Disclosure Survey, promptly when a potential conflict occurs.
 - c. Disclose using OW-ADM-003A – Conflict of Interest and Gift Disclosure Survey, annually upon request.
 - d. All of the above
6. What is compliance?
 - a. A system for doing the right thing
 - b. A commitment to an ethical way of conducting business
 - c. Both A and B
 - d. None of the above
7. Who is responsible for compliance with laws and regulatory standards, and well as organizational policies and procedures, and can receive criminal and/or civil penalties for submitting a false claim?
 - a. Board of Directors/FAIR Committee
 - b. Senior Management
 - c. Department Directors
 - d. Employees & Contractors
 - e. All of the above
8. If I become aware of potential fraud or abuse, I am bound by federal and state laws and the Organization's policies to report my concern.
 - a. True
 - b. False
9. I can report my concerns anonymously or confidentially to
 - a. Corporate Compliance Officer
 - b. Compliance Help Line
 - c. 336-633-7724
 - d. All of the above
10. The Organization's staff must not gain personally from any transaction made on behalf of the Organization. This is including but not limited to kickbacks, rebates, or gifts of money, food, entertainment, tickets or travel, exceeding what amount(s)?
 - a. \$10 per incident/\$100 accumulated annually
 - b. \$10 per incident/\$250 accumulated annually
 - c. \$25 per incident/\$100 accumulated annually
 - d. \$25 per incident/\$250 accumulated annually
 - e. None of the above
11. All staff are bound by federal law to report violations/non-compliance.
 - a. True
 - b. False

9. Individualized Care

1. Understanding "age specific" changes that occur as a person ages will help employees to better care for patients at different levels.
 - a. True
 - b. False

2. Infants and toddlers should always be separated from their parents because parents are just too overbearing when their child is sick.
 - a. True
 - b. False

10. Volunteer Specific

1. Blue jeans or shorts are not proper attire for volunteering. For safety reasons, volunteers should wear close-toe shoes.
 - a. True
 - b. False
2. All volunteers are held to a high standard of confidentiality. We all have a legal and ethical obligation to protect the privacy of our patients.
 - a. True
 - b. False
3. Volunteers should not lift patients from a wheelchair. Get assistance from a staff member if patient lifting is required.
 - a. True
 - b. False
4. Volunteers should not enter a patient room with the following precaution notice posted:
 - a. Contact
 - b. Droplet
 - c. Airborne
 - d. All of the above
5. Hand hygiene is the best way to control the transmission of bacteria and germs in the hospital.
 - a. True
 - b. False

FY 19 Annual Education Modules Test-Answer Sheet

Name: _____

Department: _____

Date: _____

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Module 6 Cultural Diversity 1 _____ 2 _____	Module 7 Infection Prevention 1 _____ 2 _____ 3 _____	Module 8 Corporate Compliance & HIPAA 1 _____ 2 _____ 3 _____ 4 _____ 5 _____ 6 _____ 7 _____ 8 _____ 9 _____ 10 _____ 11 _____	Module 9 Individualized Care 1 _____ 2 _____	Module 10 Volunteer Specific 1 _____ 2 _____ 3 _____ 4 _____ 5 _____