



Dear Community Members,

I am Angela Orth, the new Chief Executive Officer at Randolph Health, and I am writing to express my deep appreciation for the opportunity to serve the citizens of Randolph County and surrounding areas to provide high quality, low cost health care. I am eager to share with you an update on the state of affairs at Randolph Health - our challenges, our opportunities and the future vision for our organization. Randolph Health is an asset to the community. My priority is to preserve this asset to ensure that the residents of our community have local, low cost, high quality health care for years to come.

Randolph Health has a long history of providing local, community-based health care. Over its 85 year history, Randolph Health has grown from a small hospital to a health system with a 145 licensed bed hospital and 24 satellite offices located in Asheboro, Liberty and Seagrove. With \$120 million in annual net revenue, we employ 1,200 people and are the second largest employer in Randolph County.

Our mission is ... "To provide quality health care and foster health and wellness in our communities."

Our vision is... "To be the preferred provider for high quality care, creating better health in our communities and recognized for excellence in all that we do." These are our guiding principles.

Health care is in an unprecedented state of change in the U.S. Many hospitals are losing money and some are closing. The cost of care is increasing and it is becoming more and more difficult to maintain a positive margin. Randolph Health is facing these challenges, as well. We are taking aggressive steps to address our financial situation by revamping our processes to eliminate waste and reduce costs, while maintaining high quality care. Health systems across the country are doing many of these same things. One of the more significant actions that we are taking to secure our future is to identify a strategic partner. This process is well underway and I hope to be able to share more specific information with you in the coming months.

Please know that although we have financial challenges, our organization is not in jeopardy. We continue to provide exceptional care each and every day. Randolph Health is a recognized leader in high quality, low cost health care.

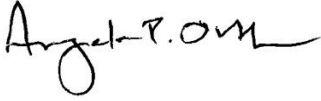
Over the last three weeks, I have met with many community leaders to share our story. I have invited members of our community to become ambassadors of Randolph Health. I would like to invite you to become an ambassador too and join me in preserving local health care. I ask you to encourage your friends and family to use the high quality, low cost health care services that are available at Randolph Health.

Randolph Health | 364 White Oak St.

P.O. Box 1048 | Asheboro, NC 27204 | 336.625.5151 | randolphhealth.org

Thank you for your support as we travel on this journey together. It is my pleasure to serve as the CEO of Randolph Health. You have my promise that I will do my very best to achieve our collective goal to remain a high quality organization, putting the patient first in all our decisions, while becoming the preferred provider of care in our communities.

Best regards,

A handwritten signature in black ink that reads "Angela R. Orth". The signature is written in a cursive style with a large, looped initial 'A'.

Angela Orth
Chief Executive Officer